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July 2, 2001

Mr. David Waddell
Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

RE: USCarrier Telecom, LLC Application for a Certificate of Public Convenience and Necessity to Provide Interexchange Telecommunications Services Within the State of Tennessee, Docket No. 01-00512

Dear Mr. Waddell:

This letter is filed as a Response to the June 15, 2001, letter from the Tennessee Regulatory Authority requesting the following information concerning USCarrier Telecom, LLC's above-described application:

1. **COMPLAINT HISTORY:**

Q: Identify all complaints filed with state and federal regulatory agencies involving your company or any affiliated entities. Identify the nature of the complaint, which governmental agency or office received the complaint, and how was the complaint resolved?

A: **No complaints of any kind involving USCarrier have been filed with a state or federal regulatory agency.**

2. **FINANCIAL REQUIREMENTS:**

Q: Please provide the following financial information...a corporate surety bond or irrevocable

MEMPHIS DOWNTOWN: One Commerce Square, Suite 2000, Memphis, Tennessee 38103, (901) 259-7100 telephone, (901) 259-7150 facsimile

MEMPHIS EAST: 530 Oak Court Drive Suite 345 Memphis, Tennessee 38117, (901) 762-0530 telephone, (901) 683-2553 facsimile

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letter of credit in the amount of \$20,000 to secure the payment of any monetary sanction imposed in any enforcement proceeding...by or on behalf of the Authority.

A: To be submitted by separate, supplemental filing.

3. TECHNICAL REQUIREMENTS:

Q: Please provide the following technical information of the applicant:

- 1) Geographic area coverage;
- 2) Repair and Maintenance:
 - a) Address for written communication of repair and maintenance.
 - b) Name and address of Tennessee contact person responsible for and knowledgeable about providers operations.

- A.**
- 1) **USCarrier initially plans to provide service only in Chattanooga and the surrounding area. This service may eventually be extended into other areas in Tennessee if demand dictates;**
 - 2)
 - (a) **Address for written communication of repair: 604 Grove Ave. Cleveland, TN 37311**
 - (b) **Contact person: Alan Morris, 604 Grove Ave., Cleveland, TN 37311**

4. TENNESSEE SPECIFIC OPERATIONAL ISSUES (Applicable to CLECs Utilizing UNEs)

- Q:**
- 1) Provide and name and telephone number of an employee responsible to work with the TRA on resolving customer complaints.
 - 2) Please include a copy of your customer circular containing the terms and conditions applicable to customer deposits.

A. Not applicable. USCarrier seeks authority only to provide resold and facilities-based interexchange carrier service and does not currently plan to offer CLEC service through UNEs.

- 1) **The employee responsible for working with the TRA to resolve customer**

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complaints is Robert Warrington, Director, Finance & Legal Affairs, USCarrier Telecom, LLC, 180 Interstate North Parkway, Suite 200, Atlanta, Georgia 30339.

- 2) Customer deposits will not be required.**

Thank you for your assistance in this matter. Please do not hesitate to contact me if you have additional questions.

Very truly yours,

**FARRIS, MATHEWS, BRANAN,
BOBANGO & HELLEN, P.L.C.**



Charles B. Welch, Jr.
Attorney for USCarrier Telecom, LLC

CBW:lw